



**DUNS # - 001230681**  
**CAGE # - 6Y5G6**  
**MBE Certification # - 10-791**

### Who We Are

Founded in Woodlawn, Maryland in 1999, Hope Health Systems is a private, for-profit organization with more than twenty years of experience in providing direct mental health, substance abuse, and community support services to adults, children, and adolescent clients in institutional and outpatient settings in Maryland. In addition to clinical treatment services, HHS also provides administrative management and research consulting services (as listed in our core competencies). HHS is accredited through The Joint Commission, formerly known as JCAHO (Joint Commission Accreditation of Healthcare Organization). It is also accredited through CARF and certified through the MDOT as a Minority Business Enterprise (MBE). In early 2015, HHS received Deemed Status certification from the state of Maryland.

### Core Competencies

- Healthcare Facility & Clinical Operations
- Behavioral Healthcare
- Occupational Healthcare
- Individual and Family Therapy
- Healthcare Staffing & Administrative Staffing
- Medication Services
- Continuing Evaluation and Treatment
- Outpatient Mental Health Care
- Healthcare Demand Management
- Research and Development

### Mission at Work

The work of HHS is deeply rooted in a mission that guides our work, day after day, and year after year. From the beginning, our mission has always required us to reach beyond the activities of a normal business day to see and understand the lives of our patients, the importance of targeting the emotional stability of the child, and the importance of extending our focus to the family as the basic unity of the community. This is to ensure the child maintains optimal levels of functioning.

### Vision Statement

Our goal is to become a national leader of mental health services and to continue to provide services which will allow children, adolescents/youth, and adults become productive citizens in their communities and society.

### Guiding Principles

- Provide a great work environment and treat each other with respect and dignity
- Embrace diversity as an essential component in the way we do business
- Apply the highest standards of excellence to providing quality health care services to children, adults, and their families
- Contribute positively to our community
- Recognize that profitability is essential to our future success

### Hope Health Systems Programs at a Glance

Hope Health Systems offers over twenty years of relevant experience and in-depth knowledge in delivering mental health, early intervention, training, consultation, and treatment services.

### Hope Health Systems (HHS) Programs

**OMHC** - Our services at the OMHC level are designed to promote mental health and improve functioning in children, youth, adults, and families. In addition, our services are tools used to effectively decrease the prevalence and incidence of mental illness, emotional disturbance, and social dysfunction. The responsibility for diagnostic and treatment services is vested in a multi-disciplinary team comprised of psychiatrists, licensed social workers, licensed professional counselors, marriage and family licensed therapists, public health educators, and other mental health professionals.

**Behavioral Health Care Coordination** - The Behavioral Health Care Coordination program assists minors with psychiatric illnesses while providing their family with support and access to resources within the community. HHS utilizes a team approach by identifying all supports in the family's lives and ensuring that all services are family centered. Families are assigned a care coordinator who helps assess, prioritize, and advocate for the needs of the family while developing a supportive team of people. Family needs are addressed through referral to appropriate services and coordination of services with multiple providers and unpaid supporters.

**Expanded School-based Mental Health (ESMH)** - Our School-Based Mental Health (ESMH) program augments existing services provided by the school and helps to ensure that a comprehensive range of services (assessments, preventions, case management, and treatment) are available on site at the school. Parents and students may receive additional supportive services through our main center located in Woodlawn. We currently serve sixty (60) Public Schools in Baltimore County, Baltimore City and Charles County.

**Mobile Treatment Services Unit (MTS)** - Mobile Treatment Services are designed specifically for adults and children with major mental illness who are unable to participate in OMHC settings. A team of nurses, therapists, a case manager, and psychiatrists provide medication management, supportive individual and group psychotherapy, and case management services. Mobile treatment services are delivered in the patient's home or in appropriate community settings when necessary. HHS has also partnered with more than 5 homeless shelters in the Baltimore area to provide MTS within.

**Substance Abuse Treatment Services** -HHS Provides preventative and treatment services for the illicit use of a substance as a drug, including the non-medical use of prescription drugs. HHS provides outpatient treatment and Early Intervention (DWI-Education) services in the OMHC.

**Health Homes** - Our Health Homes program provides health promotion and education services in coordination with the PRP and MTS programs. HHS staff facilitates collaboration between primary care, specialists, behavioral health providers, community-based organizations and school-based providers (for minors). Health Homes integrates somatic and behavioral healthcare services to promote holistic well-being.

**Psychiatric Rehabilitation Program (PRP)** - Our Psychiatric Rehabilitation Program provides services to children, adolescents and adults. Each client is assigned a Family Services Coordinator (FSC) based upon the needs of the client as well as personality matches. The FSC provides one-on-one assistance via mobile treatment in the home, community, and/or HHS office. The client and FSC build a strong, supportive relationship to improve areas such as social skills, coping skills, self-sufficiency, academic/vocational success, anger management, family relationships and community integration. Visits will focus on addressing these areas of development while engaging in recreational activities.

**Correctional and Aftercare Mental Health Services** -The Correctional and Aftercare Mental Health Services program is offered at the Baltimore City Juvenile Justice Center (BCJJC (DJS)). This program provides mental health services to youth in the juvenile center.

Partnering with Centurion Managed Care, HHS provides community re-entry programs for released inmates and serves as a direct link to community resources. HHS' goal is to provide more integrative services in addition to medication management, to have a continuum of services available to released inmates, to provide reciprocal training and education opportunities and to ensure continuity of care for transferring inmates on the mental health case-load.

### HHS PROGRAMS - *continued*

#### **Adult Services**

**Family League and Family Recovery Program (FRP)** - A division of Family League of Baltimore, FRP is a family-support initiative administered through the Maryland Juvenile Court. This nationally recognized program provides parents with the substance abuse treatment they need, along with a full range of supportive services, including: mental health care, transportation, housing assistance, and case management support. This program has worked in partnership with Hope Health Systems, Inc. and the Juvenile Court to serve the Baltimore community. HHS provides mental health assessments to determine appropriate referrals as needed and provides direct mental health services through individual, couple and family therapy as well as support groups at FRP.

#### **Partnerships**

Through partnerships with physicians, therapists, schools, behavioral health care centers, and community-based organizations, HHS works to foster healthier and promising futures for patients and their families. That is what partnership means at HHS.

HHS has partnered and collaborated with local and national child-serving and community-based organizations, public and charter schools, colleges and universities, hospitals, other mental health clinics and facilities, and federal and local government agencies which include but are not limited to the following:

- Behavioral Health Systems Baltimore
- KIPP Charter Schools
- Kennedy Krieger Institute and Universal Counseling
- Baltimore City and County Public Schools
- Family League of Baltimore
- Department of Labor (DOL)
- Department of Justice (DOJ)
- My Sister's Place
- Our Daily Bread
- Hannah More Emergency Shelter
- Eastern Family Resource Center

#### **Convenient Locations**

Flexible hours of operation and appointments, as well as evening hours and after-hours responsiveness

- Youth Opportunities Center
- Baltimore Healthy Start

#### **BALTIMORE COUNTY**

1726 Whitehead Rd  
Woodlawn, MD 21207  
Phone: 410-265-8737

6707 Whitestone Road, Suite 106  
Woodlawn, MD 21207  
Phone: 410-265-8737

#### **BALTIMORE CITY**

2605 Banister Road  
Baltimore, MD 21215  
Phone: 410-878-0236

#### **CARROLL COUNTY**

6210 Georgetown Blvd  
Eldersburg, MD 21784  
Phone: 410-216-5500

#### **DELAWARE**

417 E. Main St.  
Middletown, DE 19709  
Phone: 302-376-9619

#### **Hours of Operation**

Monday-Thursday 9am-8:30pm  
Friday 9am-4pm

#### **Past & Current Performances**

- Family Recovery Program
- Delaware Health and Social Services
- Department of Juvenile Services (State of MD) - 13 yrs.
- Department of Corrections (State of MD) - 7 yrs.
- Government of Bermuda (Ministry of Health) - 1 yr.
- The Family League - 3 yrs.
- Delaware State Mental Health - 5 yrs.
- City of Philadelphia Corrections System - 3 yrs.
- Baltimore City Public School - 14 yrs.
- Baltimore County Public School - 10 yrs.
- Kipp Schools - 5 yrs.
- Kennedy Krieger Institute - 6 yrs.
- Baltimore Health Systems - 18 yrs.
- Baltimore County Core Service - 6 yrs.
- Carroll County Core Service - 6 yrs.

#### **Collaborations**

HHS is a subcontractor to Centurion Managed Care as of April 1, 2012 and partner in Release/Discharge and Transfer Process. Centurion Managed Care is the leading correctional mental health provider in Maryland, providing a wide array of behavioral health and medical services in correctional facilities, state psychiatric hospitals, and other community settings.

Services offered include:

- Direct Link to Community Resources
- More Integrative Services in addition to Medication Management
- Continuum of Services available to released inmates
- Reciprocal Training and Education Opportunities
- Continuity of Care for Transferring Inmates on the Mental Health Case-load

HHS is also subcontracted to provide mental health, staffing, and support services to the Youth Opportunities Center (YO Center) through the Baltimore City Mayor's Office of Employment Development. This program aims to provide wide-ranging, support services and opportunities for participants to reach their academic and career goals. The YO Center has successfully helped young people, previously disconnected from traditional learning environments, to increase their wage earnings and education credentials.

#### **NAICS Codes**

- 541611 - Administrative management and General Management Consulting Services
- 561110 - Office Administrative Services
- 561320 - Temporary Help Services
- 621330 - Offices of Mental Health Practitioners (except Physicians)
- 621420 - Outpatient Mental Health and Substance Abuse Centers
- 621511 - Medical Laboratories
- 623210 - Residential Intellectual and Developmental Disability Facilities
- 623220 - Residential Mental Health and Substance Abuse Facilities
- 624110 - Child and Youth Services
- 624190 - Other Individual and Family Services
- 624230 - Emergency and Other Relief Services
- 624310 - Vocational Rehabilitation Services
- 541715 - Research and Development
- 541612 - Human Resources Consulting